

## Quality Policy

Island Steel have established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system. Below is documented a framework of overarching objectives against which business functions and levels as appropriate will identify and supporting Quality Objectives in order to ensure that the Quality Policy is supported.

- Customer focus: As an organization we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
- Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
- Engagement of people: As an organization we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
- Process approach: As an organization we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
- Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
- Evidence-based decision making: As an organization we have committed to making decisions relating to our Quality Management System following an analysis of relevant data and information.
- Relationship management: Island Steel Limited recognises that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
- Our policy is also to recognise and meet as appropriate the requirements of interested parties and our social, environmental, charitable, regulatory and legislative responsibilities.

Quality objectives which relate to this policy shall be raised, monitored and reported against as appropriate by managers and leaders, supported by Top Management and facilitated by the compliance manager. Management shall make staff aware of quality system requirements and staff shall report products or processes which require corrective or improvement action.

This policy is communicated to all employees through publication on our Website, Company Noticeboard and Intranet. Communication of Quality Management documentation to External interested parties will be considered as requested.

Authorized by:



Alexander Roberts

Position: Managing Director

Date Approved: 03/05/2019